
 <b>Refund Policy</b>		Revision:	B
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TITLE:	Chestermere Crushers Refund Policy		

## Revision History

Rev	Release Date	Author(s)	Reviewer(s)	Approver(s)	Summary of changes
A	13-Jan-2024	N. Kathol	R. McMillan	Board	New Release
B	3-Feb-2025	N. Kathol	R. McMillan	Board	Winter Camp Withdrawal

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### 1.0 Abstract

This policy is to capture how the organization will handle refund requests.

### 2.0 Winter Camp Fees

The winter camp registration and fee must be completed and paid in full before the player is allowed to take the field. All winter camp registration fees are non-refundable once the camp starts. If a player withdraws prior to the first day of the camp, the player will be refunded their registration fee, less a \$25 administration fee.

### 3.0 Team Tryout Fees

If a tryout fee is required, the tryout registration and fee must be completed and paid in full before the player is allowed to take the field. All tryout registration fees are non-refundable.

### 4.0 Regular Season Registration Fees

#### 4.1 Chestermere Crushers Baseball Alberta

The Baseball Alberta program has a player tryout with a tryout fee separate from the registration fee. The player registration fee constitutes the players commitment to the program. Once team selection has been completed and announced, the players registration fee is non-refundable, unless there are extenuating circumstances. The players registration must be completed in full before the player is allowed to take the field.

#### 4.2 Chestermere Crushers Softball Alberta

The softball program has an evaluation process and no tryout fee. The player registration constitutes the players' commitment to the program. Once team selection has been completed and announced, the players registration fee is non-refundable, unless there are extenuating circumstances. The players registration must be completed in full before the player is allowed to take the field.

#### 4.3 Chestermere Crushers Little League

This Little League program has an evaluation process and no tryout fee. The player registration constitutes the players commitment to the program. If a player withdraws from the Crushers Little League program prior to March 31<sup>st</sup> of the current year, the player will be refunded their registration fee, less a \$50 administration fee. The players registration must be fully completed in full before the player is allowed to take the field.

No refund will be given after March 31<sup>st</sup> of the current year, without extenuating circumstances (injury, health concerns, etc.). An application can be made to the Crushers board requesting a refund, at which point, the application will be reviewed. A determination will be made for the application, taking into account apparel, supplies, league fees and Chestermere Crushers operational fees, less a \$50 administration fee.

All regular season players are required to have a valid CRCA membership to fully complete their registration.

After the first scheduled game no refund will be given regardless of the baseball stream.

### 5.0 Force Majeure

If the season is shortened or cancelled by Crushers Baseball, the Program fees can potentially be reduced, prorated, or refunded. Determination will consider apparel, supplies, league fees and Chestermere Crushers operational fees.